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December 19, 2019

Ref: APS Service Plans

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

E-01345A-19-0236

Dear Commissioner Burns (Chairman)

I am an APS customer, also I am a retired Engineer at age 88.

I am appalled at the rate structure of APS's Service Plans. You are supposed to be able to select a plan that will minimize your annual costs. I find that it is nearly impossible to select one of their plans and possibly save much money over a year's time.

I developed a spread sheet showing all three (3) of APS's Service Plans and inserted my daily power usages in each plan for 11 months of 2019. I have tried each Service Plan over the years that have been available.

The summary of these plans are attached for your review. The summary shows each Service Plan on a monthly basis and the costs for each plan for that month and for each of the 11 month period January through November of 2019. The X shown on each month indicates the plan I was using at the time and the cost for that month.

The overall summary for the entire 11 months show that there is only a \$71.50 difference between the most expensive plan and the least expensive plan.

APS has done a GREAT job in designing these plans to insure they get the maximum dollar out of their customers.

You can have your analyst duplicate these Service Plans to verify what I have shown.

I would appreciate the responses of each Commissioner in regards to my overall summary.

Sincerely,

  
Donald L. Weesner

CC: L. Marquez  
B. Dunn  
J. Olson  
S. Kennedy

ATT:

C:\word\2019.corp commission letter

JUNE		
SAVER CHOICE =		\$114.04
CHOICE PLUS =		\$114.00
CHOICE MAX =		\$98.46
X		
JULY		
SAVER CHOICE =		\$107.59
CHOICE PLUS =		\$107.33
CHOICE MAX =		\$113.59
X		
AUGUST		
SAVER CHOICE =		\$113.59
CHOICE PLUS =		\$103.59
CHOICE MAX =		\$106.00
X		
SEPTEMBER		
SAVER CHOICE =		\$84.99
CHOICE PLUS =		\$78.49
CHOICE MAX =		\$78.67
X/NEW		

<b>OCTOBER</b>	
SAVER CHOICE	\$102.82
X CHOICE PLUS	\$89.79
CHOICE MAX	\$87.23
<b>NOVEMBER</b>	
SAVER CHOICE	\$109.02
X CHOICE PLUS	\$117.71
CHOICE MAX	\$87.13
<b>DECEMBER</b>	
SAVER CHOICE	
X CHOICE PLUS	
CHOICE MAX	

COST SUMMARY/ JAN - NOV./2019	
SAVER CHOICE	\$1,103.76
CHOICE PLUS	\$1,086.77
CHOICE MAX	\$1,174.90

\$1,103.76
\$1,086.77
\$1,174.90

DIFFERENCE BETWEEN SAVER CHOICE & SAVER PLUS =	<b>\$16.99</b>
DIFFERENCE BETWEEN SAVER CHOICE & SAVER MAX =	<b>\$71.14</b>
DIFFERENCE BETWEEN CHOICE PLUS & SAVER MAX =	<b>\$88.13</b>